



Living Our Mission

To provide individuals and families with advocacy and services that meet their basic needs so they may live in dignity.



COMMUNITY ADVOCATES

Where Meeting Basic Needs Inspires Hope

ANNUAL REPORT 2013



**DEAR FRIENDS OF
COMMUNITY ADVOCATES,**

Over the past three years, I have had the honor of serving as Community Advocates' Board President and have seen firsthand how an organization's mission comes to life. For 37 years, Community Advocates has worked to ensure that all Milwaukee's men, women and children have access to the most basic needs – housing, health care, heat and electricity. Our commitment to that mission, to those we serve and our entire community is as strong as ever.

Community Advocates remains grounded in its dedication to serve low-income Milwaukeeans with dignity and respect. We truly appreciate your commitment to help us fulfill that mission. It is through the generous support of donors, on-going community partnerships and a very dedicated team of advocates that we are able to continue opening doors for a better Milwaukee.

On behalf of the Board of Directors of Community Advocates, I thank you for your generous support and look forward to continuing our work together to improve the lives of Milwaukee's vulnerable residents.

Real People... not just numbers



COMMUNITY ADVOCATES

BY THE NUMBERS

1,918 (96% of all) clients were successful in maintaining safe, stable housing because of **MEDIATION AND ADVOCACY SERVICES**

1,399 (85% of all) clients who were placed in permanent housing **MAINTAINED THEIR HOUSING FOR AT LEAST SIX MONTHS**

15,000 **ENERGY ASSISTANCE APPLICATIONS WERE COMPLETED**, providing financial assistance to over 45,000 individuals

3,584 **INDIVIDUALS COMPLETED CRISIS APPLICATIONS** to restore their disconnected utilities services

More than 15,000 calls were made to families enrolled in BadgerCare to help them access **PREVENTATIVE, WELL-CHILD AND MEDICAL HOME HEALTH CARE**

258 clients received **SSI APPLICATION ASSISTANCE**

800 clients benefitted through a combination of **OUTREACH, SOFT-ENTRY SHELTER, HOUSING, CASE MANAGEMENT, AND PROTECTIVE PAYEE SERVICES**

161 adult victims of domestic violence and 163 children were provided with shelter and comprehensive services through the **MILWAUKEE WOMEN'S CENTER EMERGENCY SHELTER**

157 adults and 280 children from low-income, homeless families received shelter and assistance at the **FAMILY SUPPORT CENTER SHELTER**

416 men participated in the **NEVERMORE BATTERER'S INTERVENTION PROGRAM**

Pamela Klein
President
Board of Directors



Programs & Services

Since 1976, Community Advocates has worked to ensure that low-income families and individuals are able to meet their basic needs. Currently, Community Advocates offers services and assistance in the following program areas.

Basic Needs Division

Meeting basic needs lays the foundation for self-sufficiency and prevents crises.

Housing programs provide advocacy, case management, and rent payment assistance to families and individuals at risk of becoming homeless. Programs also provide immediate housing and temporary assistance to homeless families. Utilities programs provide energy assistance, utility payment plans, and services to help low-income clients avoid disconnection. Healthcare services help families access appropriate health care and a Medline offers health information and referrals. Disability advocacy provides legal representation for clients filing SSI appeals.

Public Policy Institute

Developing and advocating for policy solutions to reduce poverty and improve the lives of low-income people.

The Institute works to bring about public policy changes to reduce poverty and improve the lives of low-income individuals and families. The Milwaukee Brighter Futures Initiative is a coalition of agencies pursuing strategies to prevent child abuse, youth delinquency, youth alcohol and drug abuse, and teen pregnancy. The Tobacco Prevention and Control Program fosters compliance with Wisconsin's smoke-free law. The Pathways to Ending Poverty Project seeks to develop and implement a specific package of policies to lower Wisconsin's poverty rate. The Institute also works to establish transitional jobs programs and active and effective health insurance exchanges.

Milwaukee Women's Center Division

Supporting nonviolence, healing, shelter, health and safety

Programs provide safe shelter, counseling, case management and other supportive services to victims of domestic violence, women and their children who are homeless. The Older Abused Women's Program provides age-appropriate programming for older victims of domestic violence. The Nevermore Program provides counseling and education for abusers. Culturally sensitive case management and substance abuse treatment services and counseling assist women determined to overcome alcohol and other drug addiction.

Nevermore is the largest batterer's intervention program in the state, with 12 separate education groups running each week out of four locations across Milwaukee.



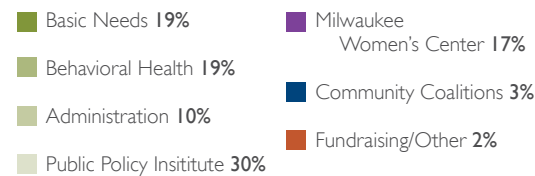
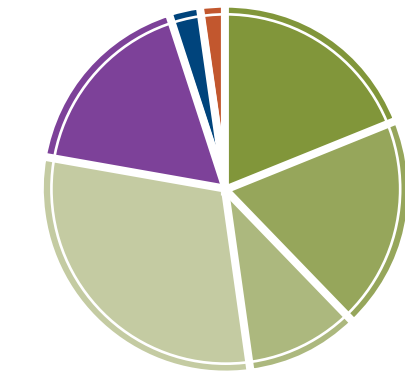
MILWAUKEE WOMEN'S CENTER
A Division of Community Advocates

Behavioral Health Services Division

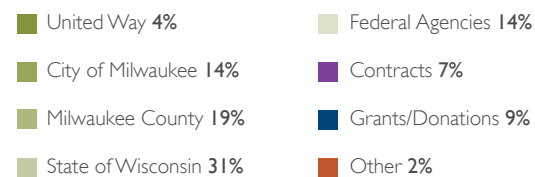
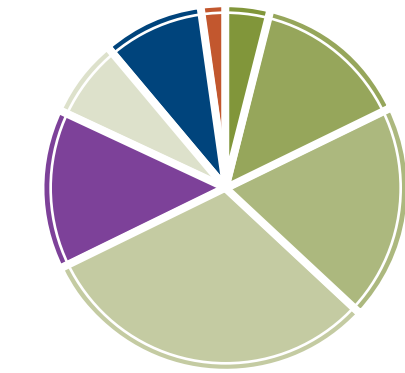
Preventing homelessness and increasing health and hope

Autumn West Safe Haven provides housing and case management to individuals who are homeless and have a mental illness. The Homeless Outreach Nursing Center provides clinical assessments and links homeless clients with shelter options. Project Bridge moves chronically homeless clients who have mental illness into permanent housing while providing case management and supportive services. Case Management services provides wrap around case management and protective payee services to ensure individuals with disabilities are able to maintain safe, stable housing in the community. The municipal Court Alternative Services Program prevents incarceration of indigent individuals by offering alternative sentencing options such as referrals to treatment and community service work.

WHAT Funds Pay For



WHERE Funds Come From



2013 Total Revenue = \$13,507,117

Major Revenue Sources 2013

FEDERAL

Department of Housing & Urban Development
Federal Emergency Management Agency

STATE OF WISCONSIN

Department of Children & Families
Department of Health Services

MILWAUKEE COUNTY

Behavioral Health Division
Child Support Services
Disability Services Division
Housing Division

CITY OF MILWAUKEE

Department of Administration
Community Development Block Grant
Department of Administration
Emergency Solutions Grant
Department of Administration
State of WI Emergency Solutions Grant & Homelessness Prevention Program
Department of Neighborhood Services
Municipal Court

PUBLIC, PRIVATE and CORPORATE CONTRACTS

American Lung Association
Aurora Health Care
CommunityConnect Health Plan
Kenosha County Department of Human Services
Managed Health Services
Open Society Institute
Outreach Community Health Centers
Public Service Commission
United Way of Greater Milwaukee
University of Wisconsin Madison
Research & Sponsored Programs
We Energies



Thank You to Our 2013 Honor Roll of Donors

\$100,000+

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United Way of Greater Milwaukee
Joseph and Vera Zilber Family Foundation

\$40,000 to \$99,999

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\$500 to \$999

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\$250 to \$499

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Thank You

to all who donate their **TIME** and demonstrate **KINDNESS** through **VOLUNTEER** activities.

Community Advocates could not provide the high quality of service that reflects our commitment to assisting Milwaukee's low-income residents without the dedication of our volunteers.

IN 2013:

5,716

HOURS OF HELP WERE DONATED
by 174 dedicated volunteers.

\$124,494

IS THE ESTIMATED DOLLAR VALUE
of this donated volunteer work.

Judge Joan F. Kessler
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