

2017 Healthcare Resource Guide

A guide to free and sliding fee medical services for the uninsured and underinsured residents of Milwaukee County

With information on:

- Area Health Departments
- Community Health Clinics
- Dental Clinics
- Mental Health Resources
- Central Intake for AODA Services
- STD Testing, Counseling and Referral Resources
- General Information Numbers
- Shelter Listings

728 N James Lovell St. Milwaukee, WI 53233 (414)449-4777

www.communityadvocates.net

Located downtown on James Lovell St (7th St) between Wisconsin and Wells. Free parking is available next to the building.

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414.449.4777

For questions about eligibility, problems with your current case, or help applying for:

- BadgerCare/ Medicaid/ Title 19
- Elderly, Blind or Disabled Medicaid and MAPP program
- Wisconsin Well Woman Program
- Family Planning Waiver
- FoodShare

COMMUNITY ADVOCATES DISABILITY ADVOCACY SERVICES

Have you recently been denied benefits on a Social Security disability claim?

Community Advocates Interim Disability Assistance Program may be able to help you. Call 414 -270-2994 for more information.

Community Advocates' Disability Advocacy Services department provides referral, and general advocacy services to individuals with disabilities who are seeking Social Security disability benefits. We also work to ensure that clients have access to the resources and services they need to live in dignity during the appeals process and beyond.

Interim Disability Assistance Program (IDAP) Qualifications <u>Financial Eligibility</u>

Assets* Exempt Assets Homestead Automobile \$300.00 Cash value life insurance *There are no non-exempt assets for IDAP. All countable non-exempt assets are budgeted dollar for dollar against the IDAP grant until liquidated.

Earned Income

All types of earned income are countable when determining eligibility for the IDAP program. Gross income is budgeted dollar against the IDAP grant.

Unearned Income

All unearned income is countable when determining eligibility for IDAP. Unearned income is budgeted dollar for dollar against the grant.

Required Documents

At the time of the eligibility interview, the following documents should be provided:

- Birth Certificate
- Citizenship Papers
- Marriage Papers
- Proof of Identity
- Current Proof of SSI Application

Provide Information

The application/recipient must provide all other necessary information needed to determine eligibility for IDAP.

Benefits

Milwaukee County sets the amount of the benefits. A single adult is eligible to receive **\$205.00 per month**. A married couple is eligible to receive **\$344.00 monthly**.

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- Auto Registration
- Checking/Saving Account
- Proof of All Income
- Social Security Card

CITY OF MILWAUKEE HEALTH DEPARTMENTS

The Milwaukee County Health Departments provide various health programs and services to Milwaukee County residents. Services may include but are not limited to health screenings, maternal and infant health, pregnancy screening, immunization clinics, tuberculosis (TB) testing, HIV/ STD testing, lead screening and blood pressure screening. Services may vary at different locations. Contact your local health department for more information.

Website: www.dhfs.wisconsin.gov/localhealth/counties/milwaukee.htm

Keenan Central Health Clinic 3200 N. 36th Street Milwaukee, WI 53216 414.286.8830 Call for detailed hours Walk-in hours for immunziations: Friday 8:00am - 11:00am

Call for detailed hours <u>Walk-in hours for immunization</u>: Wednesday 3:00pm - 6:00pm

Southside Health Center

Northwest Health Center

7630 W. Mill Road

414.286.8830

Milwaukee, WI 53218

1639 S. 23rd Street Milwaukee, WI 53204 414.286.8620 Call for detailed hoursWalk-in hours for
immunizations and pregnancy tests:Monday3:00pm - 6:00pmTuesday1:00pm - 4:00pm

OTHER COMMUNITIES' HEALTH DEPARTMENTS

Cudahy Health Department

5050 S. Lake Drive Cudahy, WI 53110 414.769.2239

Franklin Health Department

9229 W. Loomis Road Franklin, WI 5313 2 414.425.9101 Monday through Friday 8:00am - 5:00pm *except holidays

Monday through Friday 8:00am - 4:00pm

Greendale Health Department

5650 Parking Street Greendale, WI 53129 414.423.2110 www.greendale.org

Greenfield Health Department

7325 W. Forest Home Avenue Greenfield, WI 53220 414.329.5275 www.greenfieldwi.us

Hales Corners Health Department

5885 S. 116th Street Hales Corners, WI 53130 414.529.6155 www.halescorners.org

North Shore Health Department

4800 W. Green Brook Drive Brown Deer, WI 53223 414.371.2980

Oak Creek Health Department

8640 S. Howell Avenue Oak Creek, WI 53154 414.768.6525 www.oakcreekwi.org

St. Francis Health Department

4235 S. Nicholson Avenue St. Francis, WI 53235 414.481.2300, ext. 133

Shorewood/Whitefish Bay Health Department

2010 E. Shorewood Boulevard Shorewood, WI 53211 414.847.2710

South Milwaukee Health Department

2424 15th Avenue South Milwaukee, WI 53172 414.768.8055

Updated April 2017

Monday through Friday 8:00am - 4:30pm

Monday through Friday 8:00am - 5:00pm

Monday, Wednesday, Friday 8:00am - 4:00pm Tuesday, Thursday 8:00am - 3:00pm

Monday through Friday 8:00am - 4:30pm

Monday through Friday 8:00am - 5:00pm

Monday through Friday 8:00am - 4:00pm

Monday through Friday 8:00am - 12:00pm and 1:00pm - 5:00pm

Monday through Friday 8:00am - 5:00pm Wauwatosa Health Department 7725 W. North Avenue Wauwatosa, WI 53213 414.479.8936

West Allis/ West Milwaukee Health Department 7120 W. National Avenue West Allis, WI 53214 414.302.8600

Monday through Friday 8:00am - 5:00pm

Monday through Friday

8:00am - 4:30pm

INDEPENDENT COMMUNITY HEALTH CLINICS

Angel of Hope Clinic

209 W. Orchard Street Milwaukee, WI 53204 414.385.5394 www.hopehousemke.org Monday through Friday 9:00am - 4:00pm

This clinic provides services to individuals and families without health insurance. Services include routine Health Exams, Well-Child Exams, Vaccinations, Screening, and Treatment of child and adult Health Problems. Must provide proof of income. Fee by sliding sacle based on income. Appointments only.

City on a Hill 2224 W. Kilbourn Avenue Milwaukee, WI 53233 414.931.6670 www.cityonahillmilwaukee.org

2nd Saturday of the month only 12:00pm - 3:30pm

This clinic offers free health screenings only. Screenings vary from month to month and may include; asthma, blood pressure, blood-sugar, cholesterol, foot care, depression, pregnancy, occasional dental, vision, and glaucoma. Doctor visits are available for the uninsured. Call for more information. Must have a valid ID.

Community Outreach Health Clinic

W180 N8085 Town Hall Road Menomonee Falls, WI 53051 262.257.3393 www.communitymemorial.com

This clinic has limited services including non-emergency medical and pharmaceutical assistance. A \$10.00 donation is requested from each patient per visit. Call Monday through Friday for more information. Call to schedule an appointment.

Updated April 2017

Tuesday and Thursday 5:30pm - 8:00pm

Gerald L. Ignace Health Center

1711 S. 11th Street 414.383.9526 Milwaukee, WI 53204 www.indianhealthcenter.com Monday and Wednesday Tuesday and Thursday Friday 8:00am - 5:00pm 8:00am - 7:00pm 8:00am -12:00pm

Services include and are not limited to immunizations, prescriptions, health checks, family planning. A sliding fee scale is available for those who are eligible. Individuals must provide proof of income for sliding fee service. The Benefits Coordinator will assist with Medicaid applications for those who are eligible.

Greater Milwaukee Free Clinic

9330 W. Lincoln Avenue Milwaukee, WI 53227 414.546.3733 Tuesday and Thursday Opens at 5:00pm

This clinic serves low-income, uninsured, working families and individuals. Photo ID and proof of income are required. Patients are seen on a first come, first serve basis. Services are free, however donations are accepted.

Procare Medical Group

1532 W. Becher Avenue Milwaukee, WI 53215 414.645.7499 Monday through Friday 9:00am - 5:00pm Saturday 9am - 12pm

This clinic offers primary care and pediatric services. There is a \$75.00 fee for first time patients, and \$65.00 for returning patients. Walk-ins are accepted,(adults/children 9am–11am, children 1pm to 4pm, adults 2pm-4:30pm). Call to schedule an appointment or for more information. **Services are available in Spanish**.

Hillside Family Health Center	Monday through Thursday
1452 N. 7th Street	8:00am - 8:00pm
Milwaukee, WI 53205	Friday : 8:00am- 5:00pm
414.933.8000 or 287.0918	

This clinic offers some services on a sliding fee scale. Services include immunizations, lead screenings, health checks, physicals, blood pressure screening, cholesterol and diabetes testing. Call for more information or to schedule an appointment.

Hispanic Medical Center 3527 W. National Avenue Milwaukee, WI 53215 *Updated April 2017*

Monday through Friday 9:00am - 5:00pm

414.384.8930

New uninsured patients are required to pay a fee of \$85.00, \$60.00 for returning patients, and \$65.00 for diabetic patients per appointment for services. Call to schedule an appointment. **Services are available in Spanish.**

Procare Medical Group

1502 S. Layton Blvd Milwaukee, WI 53215 414.643.6454 www.procaremed.com Monday through Thursday 9:00am - 6:00pm Saturday 9:00am - 1:00pm

This clinic provides general medical services to all populations. There is a sliding fee scale services. Fee for an appointment is Dr. \$75.00, PA \$60.00. Call for information or to schedule an appointment. Walk-ins also accepted. **Translators in Spanish, Laotian, Hmong Filipino, Thai, and Burmese are on site.**

Milwaukee Health Services Isaac Coggs Heritage Health Center

8200 W. Silver Spring Drive	Monday: 8:00am - 7:30pm
Milwaukee, WI 53218	Tuesday through Friday
414.760.3900	8:00am - 5:30pm
www.mhsi.org	

There are no free services, but a sliding fee scale is available for those who are eligible. Proof of income and photo ID are required. This clinic offers primary care, pediatric care, and women's health services. The Dental Clinic is available Monday through Friday 7am to 5pm. Call for more information and to schedule an appointment.

Progressive Health Center

3522 W. Lisbon Avenue Milwaukee, WI 53208 414.935.8000 Monday, Wednesday and Friday 8:00am - 5:00pm Tuesday and Thursday 8:00am - 8:00pm

This is a family practice clinic offering basic services including pediatric care, adult internal medicine, OB/GYN services, immunizations, some dental, and referrals. There is a sliding fee scale available for the uninsured. Call for an appointment.

Marquette Clinic for Women and Children

1821 N. 16th Street Milwaukee, WI 53205 414.755.6970 www.marquette.edu/nursing

This is a primary care clinic for women and children. Services include physical exams, TB tests, lead screening, and health and wellness education. Free for uninsured women and children who

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Thursdays *only* 8:00am - 12:00pm do not qualify for other benefits (Medicaid, BadgerCare). Financial Assessment required. A receptionist is available to answer questions or take appointments Monday and Tuesday from 9:30am to 1:30pm and Thursdays from 8:00am to 12:00pm. Appointments are preferred.

Medical College of Wisconsin / Columbia-St. Mary's Saturday Clinic for the Uninsured

1121 E. North AvenueMilwaukee, WI 53212414.588.2865www.mcw.edu and type "Saturday Clinic" in the search box

This clinic is open Saturday mornings only. Patients are seen on a first come, first serve basis, so it is best to arrive early. General health services and medications available to uninsured adults only. No pediatric care available.

Milwaukee Health Services MLK Heritage Health Clinic

2555 N. Martin Luther King Drive	Monday through Friday
Milwaukee, WI 53212	7:00am – 9:00pm
414.372.8080	Saturday 1:00pm – 5:00pm (for adults)
www.mhsi.org	

There are no free services, but a sliding fee scale is available for those who are eligible. Proof of income and photo ID are required. The clinic offers a range of primary health care services including physician, dental, behavioral, and pharmacy. Call for information and to schedule an appointment. Urgent care services available Monday through Friday, from 5:00pm to 9:00pm. **Spanish interpreter available by request.**

Northwest Health Center

7630 W. Mill Road Milwaukee, WI 53218 414.286.8830 Monday through Friday 8:00am - 4:30pm Thursday 3:00pm - 6:00pm Friday1:00pm - 4:00pm k-in hours: Wedsday 3:00pm - 6:00pm

Saturdays *only*

8:00am - 12:00pm

Walk-in hours: Wedsday 3:00pm – 6:00pm

This clinic offers immunizations, WIC pamphlets and educational materials, pregnancy tests, and the Milwaukee Breast and Cervical Cancer Awareness program. Appointments are necessary for screening services and exams.

Open Door Free Clinic

Unity Lutheran Church 1025 E. Oklahoma Avenue Milwaukee, WI 53207 414.481.1778 www.opendoorfreeclinic.org

Wednesdays from 5:00pm sign in at 4:30 pm

This clinic offers health services to the uninsured and underinsured for people ages 19 to 64. *Updated April 2017*

Services include preventive medical exams for adults, nursing assessments and health education, acute and chronic illness management, blood pressure screening, limited follow-up care, referral to other community resources and spiritual counseling. Call first to verify hours. No appointments, walk-ins only. *No flu shots*.

Packard Avenue Community Clinic

5854 S. Packard AvenueTuesdays only 6:00pm - 8:00pmCudahy, WI 53110414.769.2239www.ci.cudahy.wi.us/CityDepartments/Health/PackardHealth.html

This clinic serves the uninsured. Services include short-term basic health care, health screening and risk assessment, podiatry, education and counseling, and immunization referrals *only*. (This clinic does not offer pregnancy testing, birth control or STD testing.) Patients are seen on a first come, first served basis, and the clinic can only see 30 patients per day.

Philippine Center Free Medical Clinic

535 N. 27th St. Milwaukee, WI 53208 414.342.1400 www.philippinecenter.com/freeClinic 2nd and 4th Saturdays *only* 9:00am - 12:00pm

This clinic is open the 2nd and 4th Saturday of the month only. The clinic serves the uninsured and underinsured. Free immunizations are available but require an appointment. Patients are helped on a first come, first serve basis. Call for more information or to schedule an appointment.

Planned Parenthood of Wisconsin

Planned Parenthood offers a full range of health care services, including but not limited to annual exams, birth control, pregnancy testing and counseling, and HIV/STD screening. Fees are based on a sliding fee scale. Contact the specific Planned Parenthood clinic for more information, including hours of operation. Call specific clinc for hours.

www.ppwi.org

Planned Parenthood-Capitol Dr
801 E. Capitol Dr.
414.967.4945
Monday 11am – 7pm
Tuesday Closed Sat.
Wednesday 9am – 5pm
Thursday 11am – 7pm
Friday 9am – 5pm
Planned Parenthood – Fond du Lac
5380 W. Fond Du Lac Avenue
414.536.6690

Mon/ 9:00am – 5:00pm Tues/Thurs 11am – 7pm Wed. 11:00am-5:00pm Friday 9am – 5pm Saturday 9am – 3pm

Salvation Army

1730 N. 7th Street Milwaukee, WI 53205 414.265.6360 Monday 11am – 7pm Tues. 10:00am-6:00pm Wed. 11:00am-5:00pm Thurs. Closed Fri. 9:00am-5:00pm Sat. 10:00am-2:00pm

 Monday
 8:00am to 12:00pm

 Tuesday
 8:00am to 12:00pm,1:00-2:00

 Wednesday
 6:00pm to 8:00pm

 Thursday
 8:00am to 12:00pm

 Friday
 8:00am to 12:00pm

This is a free clinic primarily for those who are homeless, have been homeless, or those at risk of homelessness. Nurse practitioners are staffed at all times. The nurse is available Wednesday evenings, 6:00pm to 8:00pm by appointment only. Referrals may be given for dental care. Walk-ins are accepted Monday, Tuesday, Thursday and Friday. Wednesdays an appointment is needed. The front desk is open 24 hours.

Sixteenth Street Community Health Center

<u>Cesar E. Chavez Location</u> 1032 S. Cesar E. Chavez Drive Milwaukee, WI 53204 414.672.1353 414.672.1353

Monday through Friday 8:00 am – 5:00 pm Saturday 8:30am – 12:00pm Urgent Care 8:30am to 8:30pm Mon-Fri

Parkway Location 2906 S. 20th Street Milwaukee, WI 53215 414.672.1353

Monday through Friday 8:00am – 5:00pm Urgent Care 8:30am to 8:30pm Mon-Fri

This is a primary care clinic. A sliding fee scale is available to those who are eligible. Title 19/Medicaid and private insurance are also accepted. Services include medical and behavioral health, women's health, social services, AODA counseling, health education and HIV outreach. Call for more information or to schedule an appointment. Services also available in Spanish and Hmong.

St. Ben's Clinic

1027 N. 9th Street 414.765.0606 Milwaukee, WI 53233 www.stbensmilwaukee.org Monday,Wednesday, and Thursday 9:00am to 3:30pm Appointments only Tuesday and Friday: 9:00am to 3:00pm

 This clinic provides primary health care and social services to homeless men and women. Please

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call for more information. There is no fee for clinic visit, but donations are accepted.

UWM House of Peace Community Nursing Center

1702 W. Walnut Street Milwaukee, WI 53205 414.933.1590 www.houseofpeacemilwaukee.org Monday through Thursday 9:00am – 5:00pm

This clinic offers limited services such as physical exams, treatment of minor illnesses, lab tests and screenings for blood pressure, diabetes and cholesterol, women's health checks and tuberculosis (TB) skin tests. Most services are free or based on a sliding fee scale. There is a \$20.00 fee for TB skin tests, which are available on Mondays from 9:00am to 12:00pm. Call for an appointment. Physicals are \$40 and Physicals with a TB test is\$45.

UWM Silver Spring Community Nursing Center

5460 N. 64th Street	Monday through Thursday
Milwaukee, WI 53218	9:00am - 4:00pm
414.535.0432	Friday 9:00am – 1:00pm
www.ssnc-milw.org	

This is a primary healthcare and nursing clinic. Services for adults include blood pressure checks, blood sugar monitoring, physical exams, minor illness checks, women's health exams, prenatal care coordination and family planning services. Call to schedule an appointment. There are no free services, but a sliding fee scale is available to those who are eligible. Proof of income and photo ID are necessary to determine eligibility for certain programs. No walk-ins.

Walker's Point Community Clinic

130 W. Bruce Street, Suite 200Monday through FridayMilwaukee, WI 532049:00am to 5:00pm414.384.1400www.aurorahealthcare.org and type "walkers point" in search box

From Monday through Thursday the clinic has a sign-up lottery to determine which patients are seen. Individuals should be present before 8:00am to sign up.

This low cost urgent care medical clinic serves the uninsured, the homeless, and those that face barriers such as language, immigration status, and mental or physical illness. This is also an access point clinic for those with primary care needs and for those with chronic illnesses. Adult physical exams, diabetic and blood pressure screenings, immunizations, lead testing and well-child exams are also available.

Patients must be present before 8:00a.m. Monday through Thursday for the sign-up lottery. First visit is free, subsequent visits are \$10 (ten dollars) paid at the time of the visit.

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Word of Hope Ministries 2677 North 40th Street Milwaukee, WI 53210 414-447-1965

This clinic provides free blood pressure screenings, free diabetic screenings, breast cancer referrals, and distribution of Breast Cancer information from Komen Foundation, Well Woman Program referrals, educational programs, HIV/AIDS information center, referrals to other medical clinics, assistance with seeking health insurance, and low impact exercise classes.

Women's Outpatient Center – St. Joseph's

5000 W. Chambers Street	Monday 8:00am-6:00pm
Milwaukee, WI 53210	Tuesday.and Wednesday. 8:00am-4:00pm
Phone: 414-447-2275	Thursday 8:00am-4:00pm
<u>www.mywheaton</u> .org/locations/st_joseph/woc.asp	Friday 8:00am-4:00pm

This clinic offers free or sliding fee scale obstetric care for women who qualify. Services include ultrasound and delivery. New patients must complete an application for the program. (Proof from old tax forms may be needed for verification.) Call for information or to schedule an appointment.

DENTAL CLINICS

Guadalupe Dental Clinic 1112 S. 3rd Street Milwaukee, WI 53204

414.643.8787

Monday to Friday 8:00am to 4:30pm Every other Saturday: 8:00am to 12:00pm

This clinic offers services including screenings, and exams, x-rays, cleanings, and partial crowns to the uninsured and underinsured. A sliding fee scale is available for those who qualify. Patients who qualify will need to present a recent check stub. Call for more information or to schedule an appointment.

Elizabeth Ann Seton Dental Clinic

1730 S. 13th StreetMonoMilwaukee, WI 532048:00a414.383.3220www.columbia-stmarys.com and type "madre angela" in search box

This clinic provides urgent dental services to low income individuals and without insurance. Monthly income verification and photo ID are required prior to receiving services. No appointment necessary. Walk-ins welcome. Emergeny walk-ins for low income individuals are accepted Monday through Friday beginning at 7:30am. Call for more information.

Monday through Friday 8:00am to 4:00pm

Monday through Friday 8:30 am to 4:00 pm

Marquette Dental Clinic+ 1801 W. Wisconsin Avenue Milwaukee, WI 53233 414.288.6790 www.marquette.edu/dentistry

Monday through Friday 9:00am to 5:00pm (closes at 4:00pm in summer)

This clinic offers no free services, but there are reduced rates for services. Individuals who wish to be seen are required to have a screening appointment to determine if their needs are suitable for the clinic. **Emergency walk-in begins at 7:30am** and patients are seen starting at 9:00am. *Only a limited number of patients are accepted, on a first come, first serve basis.* The clinic is only able to see 5 to 10 urgent cases per day. Call for an appointment or more information.

M.A.T.C. Health & Science Building 700 W. Highland Avenue, Room H115 Milwaukee, WI 53233 414-297-6573

Mon. 8:00am-12:30pm-3:00pm-7pm Tues. 1:00pm-5:00pm Wed. 8:00am-12:00pm-2:00pm-6:30pm Thurs. 10:am-2:pm-3:00pm-7pm Friday 12:00pm-4:00pm

Services include teeth cleaning, x-rays, fluoride treatments and sealant applications. *All new patients (18-62 yrs.) must pay \$30* which includes: initial consultation, cleaning and full mouth and bite wing x-rays. The fee for dental cleanings is \$10.00 for ages 13-62 and \$5.00 for children 12 and under and adults 63 and over. Call for more information and to schedule an appointment.

Milwaukee Health Services MLK Heritage Health Center Oral Health Clinic

2555 N. Martin Luther King Drive	Monday
Milwaukee, WI 53212	7:00am to 6:00pm
414.372.8095	Tuesday/Thurs./Fri.
414.267.3632 (Emergencies)	7:00am-5:00pm
www.mhsi.org	Wednesday 7:00am-7:00pm

This clinic provides primary dental care on a sliding fee scale and provides services to insured patients. No walk-ins. Call for more information and to schedule an appointment.

MENTAL HEALTH RESOURCES

Pathfinders

4200 N. Holton St., Suite 400 Milwaukee, WI 53212 414-964-2565 • Fax: 414-964-0102

Updated April 2017

Monday to Thursday 9:00am to9:00pm Friday 9:00am to 8:00pm SafePath - sexual trauma hotline for youth Phone: 414-271-9523 • Toll Free: 866-212-SAFE (7233) www.pathfindersmke.org

This center offers outpatient short term therapy for individuals, couples and families. Various support group sessions are also offered. Call for more information or to schedule an appointment. A sliding fee scale is available.

Outreach Community Health Center Recovery Behavioral Health Clinic 210 W. Capitol Drive Monda Milwaukee, WI 53212

Monday through Friday 8:00am-4:30pm

(414) 727-6320 www.hchm.com

This clinic provides mental health, and crisis intervention to Milwaukee's homeless population.

Marquette University Center for Psychological Services

Monday, Thursday, and Friday
8:00am to 4:30pm
Tuesday and Wednesday 8:00am to 8:00pm

www.marquette.edu and type "center for psychological services" in search box

This center offers evaluations and treatments for children, adolescents, adults, couples, and families. Treatment is available for various conditions including depression, panic, anxiety and bulimia. If the center cannot provide the appropriate services, referrals may be made. The fee for services is established during visit. Fees are determined by ability to pay. Call for more information or to schedule an appointment.

Mental Health America of Wisconsin

600 W. Virginia St.	Monday to Thursday 9:00am to 5:00pm
Milwaukee, WI 53204	Friday 9:00am to 3:00pm
414.276.3122	
<u>www.mhawisconsin</u> .org	

This center provides information, advocacy, and community education about mental health and mental illness. This center offers an onsite resource center website, referrals for mental health care, information about prevention, a speakers bureau, a Business Outreach program which offers presentations and resources on workplace mental health issues, support groups, free mental health screenings, the Invisible Children's Program, a support program for families where a parent has a mental illness, and the Specialized Family Resource Center which provies education, family events, outings, and fun activities for all ages and also offers parenting and self advocacy classes.

Milwaukee County Behavioral Health Division

 Psychiatric Crisis Line 414.257.7222

24 hours a day/ 7 days a week

Services include emergency counseling and referral for personal, family and social crisis. Help with obtaining appropriate follow-up care is also available. There is no fee for this service.

•	Crisis Walk-In Center	Monday-Friday 8:00am-3:00pm
	9455 Watertown Plank Road	
	Wauwatosa, WI 53226	Medicine refills until 3:00pm
	414.257.7665	

This clinic is open for individuals needing psychiatric assessment, medications or referrals. Clients are seen on a first come, first serve basis. New patients should come no later than 7:00 am. Fee based on insurance and ability to pay. The Center is for those who are uninsured.

• Warm Line (Talk about concerns regarding mental health with peers) 414.777.4729 Monday, Wednesday, Friday, Saturday 7:00pm - 11:00pm

NAMI Greater Milwaukee – Helpline

3732 W. Wisconsin Avenue Suite106 enter in back Milwaukee, WI 53208 414.344.0447 www.nami.org

Monday through Friday 8:30am to 5:00pm

This helpline offers information on and referral to appropriate resources, support groups and advocacy services for individuals and families coping with mental illness. There is no fee for this service.

Walker's Point Youth and Family Center	
2030 W. National Avenue	Monday through Friday
Milwaukee, WI 53204	
Shelter 732 S. 21st	8:00am to 5:00pm
414.647.8200	

24-hour phone counseling and referral available. This center offers crisis intervention and crisis prevention services for runaways, homeless, and other troubled young people ages 11 to 17. Updated April 2017 16 Services include temporary shelter and individual, group and family counseling for their 11 to 17 year old residents. Infromation is available to anyone.

INTAKE SITES FOR ALCOHOL AND DRUG (AODA) TREATMENT

IMPACT

611 W. National Avenue Milwaukee, WI 5320 414.649.4380 www.impactinc.org Monday through Friday: 8:00am- 4:30pm

M&S Clinical Services

2821 N. 4th Street, Suite 516 Milwaukee, WI 53212 414.263.6000

Monday through Friday 8:00am-5:00pm Outpatient care on the weekends by appointment only

6550 N. 76th Street Milwaukee, WI 53223 414.760.6060

United Community Center—AODA

1111 S. 6th StreetMonday through Friday 8:00am-5:00pmMilwaukee, WI 53204414.643.8530www.unitedcc.org

Wisconsin Community Services, Inc. Central Intake Unit

3732 and 3734 W. Wisconsin Ave. Milwaukee, WI 53208 414353. 3579, or 414) 343-3569 *www.wiscs.org*

ALTERNATIVE (HOLISTIC) HEALTH RESOURCES

Core/ El Centro

130 W Bruce St, 3rd Floor Milwaukee, WI 53204 414.384.2673 <u>www.core-elcentro.org</u> Mon-Wed-Thurs 9:00am to 8:00pm Tues 9:00am to 5:00pm

CORE/El Centro offers a large selection of programs divided into three major sections: Acupuncture, Bodywork, and Movement. The mission at Core El Centro is: a non profit natural healing center that provides personal and global healing through the integration of body, mind, and spirit.

The Healing Center

130 W Bruce St, 4th Floor Milwaukee, WI 53204 6:00pm 414.671.4325 www.thehealingcenter.org

Mon 9:00am to 5:00pm Tues 9:00am to 1:00pm and 3:00pm to

Wed and Thurs 9:00am to 6:00pm Fri 9:00am to 2:00pm

The Healing Center provides advocacy and support to survivors that are 17 and older and their loved ones as they work to heal from sexual abuse. A variety of support groups, individual advocacy and counseling, information and linkage to other community resources, and community education are offered.

STD COUNSELING, TESTING AND REFERRAL RESOURCES

AIDS Resource Center of Wisconsin (ARCW)

820 N. Plankinton Avenue Milwaukee, WI 53203 414.223.6800, or 414.273.1991 <u>www.arcw.org</u>

Monday- Thursday:8-6 Fri 8-5 Friday: 8-5

ARCW offers a number of comprehensive social services, health care, legal and housing services, as well as prevention services including clean needle exchanges, HIV outreach and education, alcohol and drug treatment and abstinence training. These services are available to Wisconsin residents, regardless of their financial situation or ability to pay. ARCW will help individuals access funding. Call for more information or to schedule an appointment.

ARCW Associated Speciality Clinics

Medical Clinic

Services include STD testing and treatment, HIV and Hepatitis C counseling and testing, tuberculosis (TB) testing, early medical care for those recently diagnosed with HIV, general health exams & monitoring and management of HIV. Call for more details

Dental Clinic

This clinic is designed to meet the unique issues faced by HIV/AIDS patients. This clinic provides comprehensive oral hygiene and dental care services. Call for more information.

Mental Health Clinic

This clinic provides counseling to help patients meet the emotional challenges of living with HIV. Diagnosis and screening of mental health conditions, mental health therapy and access to psychiatric and mental health medications offered.

NON-ARCW CLINICS

Brady East STD Clinic 1240 E. Brady Street Milwaukee, WI 53202 414.272.2144 www.bestd.org

This clinic targets men and Milwaukee's gay community. Services offered include free, confidential and anonymous HIV/STD testing and treatment. The clinic also offers support groups. Call for more information or to schedule an appointment. Donations are appreciated.

American Social Health Hotline

1.800.227.8922 1.800.344.7432 en Español <u>www.ashastd.org</u>

This hotline provides basic accurate information on sexually transmitted illnesses, referrals to local clinics, and can send free written materials about STDs and disease prevention.

Updated April 2017

Monday and Tuesday 6:00pm to 8:30pm

Monday through Friday 8:00am and 7:00pm

Monday through Friday 8:30am to 5:00pm

Tuesday through Thursday 8:30am to 4:30pm

> Monday through Friday 8:30am to 5:00pm

Keenan Central Health Clinic 3200 N. 36th Street Milwaukee, WI 53216 414.562.2650 www.milwaukee.gov/health Walk in sessions: Monday – Friday 8:30- 4:30

This clinic offers free screenings, treatment, counseling and referrals for STDs to the uninsured and underinsured. Services are free for anyone age 12 and over. Appointments are not accepted for STD screenings. Appointments are available for confidential HIV testing and counseling. Patients are seen on a first come, first serve basis. There are two walk-in sessions per day. Arrive 15 minutes early prior to session start times.

South Side Health Center

Tuesday 8:30am to 5:00pm

1639 S. 23rd StreetTuesMilwaukee, WI 53204414.286.8620www.milwaukee.gov/healthHIV antibody tests available on Tuesdays by appointment only.

CDC Information

1.800.232.4636 <u>www.cdc.gov</u>

Free and anonymous information and answers regarding health questions. This can include HIV infection, sexually transmitted diseases and viral hepatitis, risk assessment and prevention, and referrals to service provider. This hotline is availabe 24/7 including holidays.

ADDITIONAL HEALTHCARE RESOURCES

Wisconsin Health Insurance Risk Shring Plan (HIRSP)

800.828.4777

HIRSP offers health insurance to Wisconsin residents who either are unable to find adequate health insurance coverage in the private market due to their medical conditions or who have lost their employer-sponsored group health insurance. Applicants are required to meet HIRSP eligibility criteria to qualify. HIRSP covers major medical and prescription drug expenses, subject to pre-existing condition limitations.

www.hirsp.org

Milwaukee County Disabilities Services Division 414.289.6600, (TTY/ TYD: 414.289.8559)

The Disabilities Services Division provides information and offers referrals, assessments, and protective services to assure that people with disabilities retain independence in the community and publicly funded long term care.

http://www.milwaukeecounty.org and type "disability services division" in the search box

Milwaukee County Department on Aging

414.289.6874

Provides assistance with home and community based services and programs that affirm the dignity of older adults by supporting their choices for living in and giving to our community.

http://www.milwaukeecounty.org and type "aging" in the search box

Latino Geriatric Center

414.649.2855 Monday – Friday 8:00am to 4:30pm

1028th S. 9th St 414.384.3100 Milwaukee, WI 53204 *http://www.unitedcc.org*

The Latino Geriatric Center is an innovative facility that provides comprehensive services to Latino elderly 55 years and older with Alzheimer's disease and other dementias, utilizing the most advanced social and medical approaches in a bilingual and bicultural setting. Services include: Memory Clinic (free memory screenings and diagnostic follow-up evaluation), Adult Day Care Center, Senior Center, Care Giver Education Support Group and Wisconsin Registry for Alzheimer's Prevention. Social worker and nursing staff offer in-home memory screenings if desired. Walk-in or telephone appointments welcomed.

WISCONSIN MEDICAID NUMBERS

Recipient Services 800-362-3002

HMO Enrollment Assistance/Information 800-291-2002

HMO Ombuds 800-760-0001

Molina Health Plan 888-999-2404

Children's Community HP 800-482-8010

Community Connect Health Plan 888-279-1227

United Community Health Plan 888-246-8140

HELPFUL INFORMATION NUMBERS

Bureau of Child Welfare	414.220.7233
Centro Legal	414.384.7900
Community Advocates	414.449.4777
Disability Services of Milwaukee	414.289.6660
Disability Rights Wisconsin	414.773.4646
Elder Link (age 60 and up)	414.289.6874
Food panrty referral	414.773.0211
MPACT Community Information Line211 or 414.773.0211	
Legal Action	414.278.7722
Legal Aid	414.727.5300
Milwaukee Women's Center Crisis Line	414.671.6140
Partnership for Prescription Assistance	888.477.2669
Prevent Blindness Wisconsin	414.765.0505
Psychiatric Crisis Line	414.257.7222
Red Cross	414.342.8680
Senior Law (age 60 and up)	414.278.1222
Social Security Administration	800.772.1213
Sojourner Truth House (domestic violence)	414.933.2722
Walker's Point Shelter (ages 11 to 17)	414.647.8200
Women, Infants, and Children (WIC)	800.722.2295

DISABLED/ELDERLY TRANSPORTATION SERVICES

Transit Express Services

414.289.6874

Provides curbside services, Monday through Friday, 9am to 5pm, to doctors' appointments, grocery stores, senior centers and nursing homes for clients ages 60 and over, or who are disabled. There is a \$3.00 charge each way for doctors' appointments. Other trips require a minimum charge of \$1.00. Call at least one week ahead to schedule. Call the Milwaukee County Aging Resource Center to apply.

Transit Plus

414.343.1700

Transit Plus provides transportation to any destination within Milwaukee County from 5:00am to 1:00am. Fare is \$3.25 each way

Family Care Transportation

414.289.6854

Offers transportation to doctors' offices to Milwaukee County residents ages 60 and over who are enrolled in a Medicaid Managed Care Organization. Your Family Care case manager will assign a transportation company.

Region 1	YWCA of Greater Milwaukee 1915 N. Martin Luther King Drive	414.267.3900
Region 2	UMOS Job Center – South 2701 S. Chase Ave	414.389.6600
Region 3	<i>TSI</i> 6550 N. 76 th Street	414.760.6060

W-2 AGENCIES

CHILDCARE RESOURCES

4C Child Care Referral 1805 N Martin Luther King Dr. Milwaukee, WI 53212 414.562.2650 or 888.713.KIDS www.4c-milwaukee.org

4C supplies information about quality child care and helps parents locate both child care and public and private school options. Parents are mailed a customized list of providers or reports on schools that match the needs and preferences of the family.

PRESCRIPTION ASSISTANCE

Target and Wal-Mart now offers many prescription drugs for \$4! Check with your nearest store to find out if your medication is included.

For more information, go to: www.walmart.com or www.target.com

Can't afford your prescription medications? PARS is here to assist you!

The Prescription Advocacy and Referral Services (PARS) is a free service for income-eligible clients. Clients are provided with assistance in obtaining free or low-cost prescription medications from participating pharmaceutical companies.

For more information, contact:

Vanessa Williams PARS Program Coordinator at (414) 906-2306

St. Bens Medications Assistance

1:00 to 4:30 pm

(For Homeless) 1019 N. 9th Street 414.271.0135

SHELTER LISTINGS

SALVATION ARMY

11730 N. 7th 414.265.6360 ext. 17 For: Adults, families and respite care Length of Stay: 30 + days Offers: social service and medical clinic <u>*CALL FIRST</u> (single men and families call at 10am, single women call at 11am)

JOY HOUSE

830 N. 19th 414.344.3774 <u>*Call at 8am</u> For: Women with children or pregnant women Length of Stay: up to 3 mos (case by case) Offers: On-site child care (only while in

class) and social service

COMMUNITY ADVOCATES' FAMILY SUPPORT CENTER

3025 W. Mitchell 414.385.0854 ext. 2 <u>Call 24hr</u> For: Families – parents must be at least 18yrs old Length of Stay: 30 days Offers: Family transitional program *CALL 211 FIRST

CASA MARIA

1131 N. 21st 414.344.5745 For: Women with children Length of Stay: up to 30 days **CALL FIRST*

PATHFINDERS YOUTH CENTER

1614 E. Kane Place414.271.1560Call 24hrFor: Males and females 11 – 17 yrs oldLength of Stay: 2 weeksOffers: Individual and group counseling,peer support

WALKERS POINT

732 S. 21st

414.647.8200

<u>Call 24hr</u>

For: Males and females 12 - 19 yrs old Length of Stay: 24 hour shelter or up to 2 weeks if family is in shelter Offers: Group counseling, case management

CATHEDRAL CENTER

845 N. Van Buren 414.831.0394 ext. 2153 For: Single women and families (*men who are legal guardians or married with children) Length of Stay: 30 days *Must leave the facility during the day Mon-Fri 10am – 5pm, Sat/Sun 12pm – 5pm *CALL 211 FIRST

HOPE HOUSE

209 W. Orchard Street 4414.645.2122 For: Adult Males Length of Stay: 30 days **CALL FIRST (at 1pm)*

RESCUE MISSION (SAFE HARBOR)

1820 W. Wells 414.344.2211 For: Adult Males Length of Stay: No limit Offers: Case management

SOJOURNER TRUTH HOUSE

414.933.2722 <u>*Call 24hr*</u> For: Battered women with children

LA CAUSA CRISIS NURSERY

522 W. Walker 414.647.5990 For: Infants to 12 yrs old Length of Stay: Overnight to 3 days *CALL FIRST

GUEST HOUSE

1216 N. 13th 414.345.3240 <u>*Call 24hr*</u> For: Adult Males Length of Stay: 30 + Offers: Case management

MILWAUKEE WOMEN'S CENTER

414.671.6140 <u>*Call 24hr*</u> For: Battered women with or without children